

**\*\*\*DOD EMALL IS FULLY CAC/PKI ENFORCED\*\*\***

To log on to DOD EMALL, user must have one of the following:

1. DOD Common Access Card (CAC)/HSPD-12 equivalent
2. External Certificate Authority (ECA) Medium Token

If you have not been issued a CAC, you will need to obtain a Medium Token Assurance or Medium Hardware Assurance ECA (External Certification Authority).

Contact one of these approved sources and obtain the certificate, token, and all associated hardware and software.

- IdenTrust, Inc. Email: [helpdesk@identrust.com](mailto:helpdesk@identrust.com) Web: <http://www.identrust.com>  
Phone: 888-882-1104
- Operational Research Consultants, Inc. (ORC) Email: [ecahelp@orc.com](mailto:ecahelp@orc.com) Web: <http://www.eca.orc.com> Phone: 800-816-5548
- Symantec Corporation email: [eca\\_support@symantec.com](mailto:eca_support@symantec.com) web: <http://www.verisign.com> phone: 866-202-5570